

Warranty card no.....

Model..... Parameters.....

Price..... Sale date.....

Warranty terms:

1. Possession of a warranty card is a condition for accepting the device for repair.
2. A warranty card without the entered name of the device, parameters and completed customer address information is invalid.
3. The warranty is granted for a period of twelve months from the date of sale.
4. Defects revealed during this period will be removed free of charge within a period not longer than 28 working days from the date of delivery of the device at the customer's expense and return of the functional device at the guarantor's expense.
5. The warranty does not exclude, limit or suspend the buyer's rights arising from the provisions on warranty for defects in the sold item.
6. The warranty does not cover:
 - damage resulting from improper use, storage or maintenance of the device
 - mechanical, thermal, chemical and all other damages caused by intentional action or negligence of the user, and due to external forces
 - UV bulbs for the device
7. The warranty is valid only in the territory of the Republic of Poland.
8. The complaining party is obliged to deliver the equipment to the seller in the original factory packaging at his own expense. Damage caused by insufficient securing of the shipment of the equipment is not subject to warranty repairs.
9. Loss of warranty:
 - in case of unauthorized repairs made by the user or other unauthorized persons
 - in case of improper use, maintenance or storage not in accordance with the instructions
 - in case of unauthorized modifications or structural changes
10. Under the guarantee, the guarantor undertakes to first remove the defect by repairing the equipment. The buyer has the right to replace the equipment with a new one only if a manufacturing defect that cannot be removed is found or if 3 repairs are necessary during the guarantee period and the equipment still shows defects that prevent its intended use. If there are reasons to replace the equipment with new one and if there are any obstacles preventing this replacement, e.g. due to the out of stock, the guarantor will refund the price paid.
11. The equipment is intended exclusively for professional use and in the event of other use, the guarantee is lost.
12. The customer is obliged to describe the fault and the defects and attach the description to the guarantee card.

Date of reporting for repair	Date of repair	Repair details	Employee's signature

Customer details:

Name and Surname.....

Address.....

Phone.....

Complaints should be sent to the following address:

GNBLAB sp. z o.o.
Piotrkowska 270
90-361 Łódź, Polska

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Customer Signature

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Date and signature of the seller